

Policy Development and Implementation




Bob Harris, CAE - 2025

Policies

- **Best Friend.** Policies efficiently guide board, committees, and staff.
- **Define.** Policies are the wisdom of the board recommending the best course of future actions. They sometimes serve as a defense.
- **Hierarchy.** The hierarchy of board governing documents, ranks policies fourth: 1) mission, 2) article, 3) bylaws, 4) POLICIES, 5) strategic plan, 6) budget.
- **Manual.** An organization may have 25 to 50 crucial policies (many prescribed by the IRS) which are maintained in a policy manual or in the board's *Leadership Manual*.



Resources - Tools to maintain, build, and implement policies.

Policy Toolkit. Roles, relationships, and roadmap (20 pages).	
Governing Documents. The hierarchy of governing documents for a board of directors.	
Board Orientation Workbook. Roles, relationships, and roadmap (20 pages).	
Volunteer Commitment – Promote accountability by advising volunteers of expectations (2 pages).	